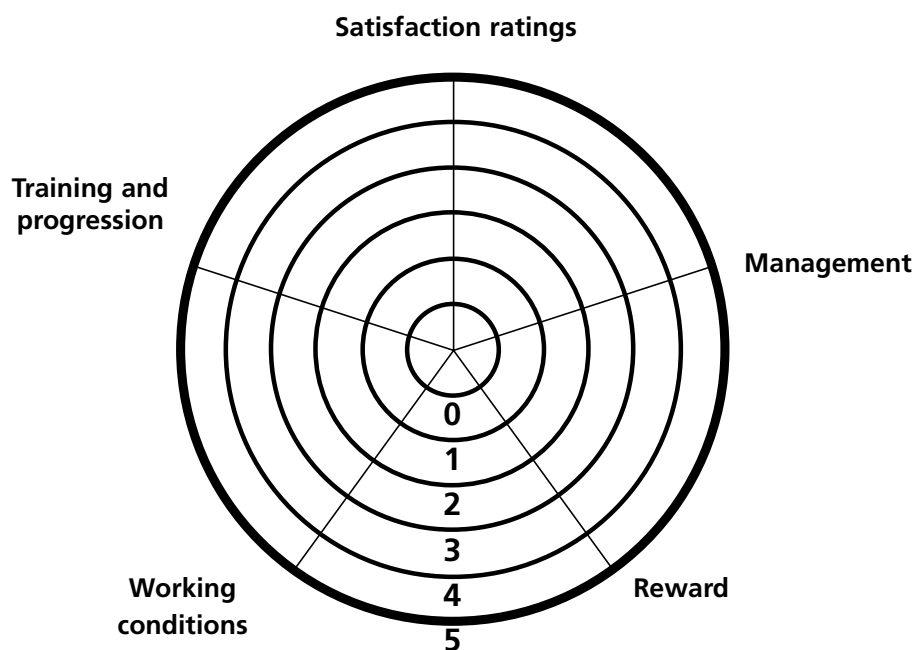
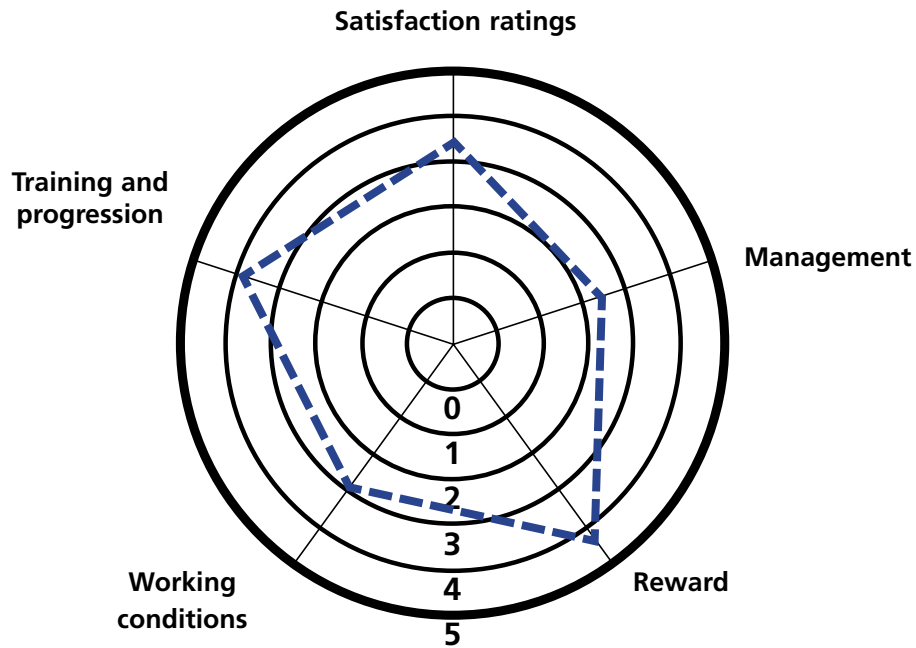


Satisfaction Questionnaire – Radar Chart

This radar chart gives a clear picture of the firm’s overall benchmark performance. To complete the radar chart, take the average benchmark score for each of the 5 performance indicators ('soft measures'), plot each result on the appropriate axis of the radar chart and join with a line.

Measurement: 0 = Not at all 5 = Fully

EXAMPLE



OUR RESULTS