

BEHAVIOUR CHANGE FOR SUSTAINABILITY

Constructing Excellence

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#### INTRODUCTION



We're an environmental behaviour change charity







We believe in harnessing the power of people to solve environmental challenges



# WHY BEHAVIOUR CHANGE?













**AWARENESS V ACTION** 



# WHAT MAKES BEHAVIOUR CHANGE?



# BEHAVIOUR CHANGE APPROACH

- Culture
- Communications channels
- Ability / Motivation
- Prioritise actions

**Understand** 

#### Action

- Management buy-in
- Active face to face engagement
- Comms campaign
- Recruit key influencers

- Measure impact
- Assess effectiveness of interventions
- Celebrate success
- Integrate into BAU

**Evaluate** 



### **CULTURE**





"It feels calmer with all the doors closed"



# **ABILITY**

Can they do it?



# **MOTIVATION**

Do they want to do it?







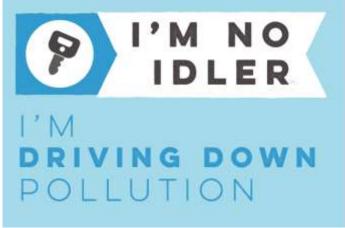
#### COMMUNICATIONS





## RIGHT POLICY, WRONG BEHAVIOUR?







# **MAKE IT FUN**







#### **SUMMARY**

- Awareness doesn't lead to action
- Understand culture, motivations and abilities
- Senior buy in, lead by example
- Comms: where will staff hear and see?
- Ensure constants
- Right policy doesn't equal right behaviour
- Make it fun





#### **THANK YOU**

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