

SECTION III.2.D

TOOLS FOR ASSESSING PROJECT AND BUILDING PERFORMANCE

The overall aim of assessing and evaluating project performance is two-fold. The first part is to provide timely feedback to all key parties during the life of the project in order to encourage superior project performance, so that recrimination, resentment and demotivation can be driven out. The second part is to provide a basis for all parties to learn something about what has gone well and what has been difficult during a project, in order to achieve continuous improvement in future projects.

The tools in this section address two principal foci for evaluating project performance. They are:

- Evaluating the compliance of the emerging products of the project up to handover (initially the developing designs and then construction underway on site) and then after handover, to ensure that the client and users are in fact going to get the building they think they are getting, at or below the intended price (Tool D.1)
- Assessing the effectiveness and efficiency of the business and engineering processes being managed by the Prime Contractor to deliver the products (Tool D.2)

The two tools that follow describe how to go about assessing the performance of a Prime Contract carried out according to the Building Down Barriers approach. The tools can be used by the Client, Prime Contractor and members of the supply chain to establish a shared understanding of *what needs to be measured, monitored and judged, according to which criteria; for what purpose, and at what points during the entire project process.*

Tool D.1 and D.2 indicate how the approach to evaluation outlined in Section II.8 can be applied to assessing building and processes respectively, starting from a consideration of typical stakeholders, their evaluation purposes and the indicators that are relevant. Each tool then illustrates, on the basis of the experience of the Pilot projects, how evidence or data appropriate to these indicators can be collected and utilised..

Collaborating for the Built Environment (Be) – www.beonline.co.uk

Be is an independent body formed from a merger of the Reading Construction Forum and the Design Build Foundation in 2002. Its 100 member organisations come from the demand and supply chains of the ‘industry formerly known as construction’, ranging from public sector and private sector clients and developers to contractors, designers, consultants, specialists and suppliers. It leads research and implementation activities in support of a vision of delivering integrated built environment solutions through collaborative working.

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Collaborative Working Centre – www.collaborativeworking.co.uk

The Collaborative Working Centre of Be is a not-for-profit organisation set up from members of the team that facilitated *Building Down Barriers* to provide consultancy, training and other continuous improvement services to support the development and implementation of collaborative working.

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